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KEY=R12 - KOCH BRENNAN

Oracle E-Business Suite R12.x HRMS - A Functionality Guide *Packt Publishing Ltd* Oracle's E-Business Suite Human Capital Management enables organizations to architect a global foundation for HR data and improved business processes. The book starts by introducing Oracle Application E-Business Suite, its architecture, and how to set up the preliminary components such as roles, groups, and profile options. As you progress through the chapters, you'll learn to define common data from an enterprise perspective, such as the unique structures for jobs, positions, job groups, and other business entities. As we move from learning the core HR structures, you'll learn to implement people management concepts such as maintaining personal information, identifying assignments, managing assignments of personnel, changing assignments, and terminating an assignment or employee. By the end of this book, you will have a thorough knowledge of implementing a fully functional HR system based on strategic business needs, along with a detailed understanding of the key functions and benefits of Oracle HCM. **Practical Oracle E-Business Suite An Implementation and Management Guide** *Apress* Learn to build and implement a robust Oracle E-Business Suite system using the new release, EBS 12.2. This hands-on, real-world guide explains the rationale for using an Oracle E-Business Suite environment in a business enterprise and covers the major technology stack changes from EBS version 11i through R12.2. You will learn to build up an EBS environment from a simple single-node installation to a complex multi-node high available setup. **Practical Oracle E-Business Suite** focuses on release R12.2, but key areas in R12.1 are also covered wherever necessary. Detailed instructions are provided for the installation of EBS R12.2 in single and multi-node configurations, the logic and methodology used in EBS patching, and cloning of EBS single-node and complex multi-node environments configured with RAC. This book also provides information on FMW used in EBS 12.2, as well as performance tuning and EBS 12.2 on engineered system implementations. **What You Will Learn:** Understand Oracle EBS software and the underlying technology stack components Install/configure Oracle E-Business Suite R12.2 in simple and HA complex setups Manage Oracle EBS 12.2 Use online patching (adop) for Installation of Oracle EBS patches Clone an EBS environment in simple and complex configurations Perform and tune Oracle EBS in all layers (Application/DB/OS/NW) Secure E-Business Suite R12.2 Who This Book Is For: Developers, data architects, and data scientists looking to integrate the most successful big data open stack architecture and how to choose the correct technology in every layer **Oracle E-Business Suite Manufacturing & Supply Chain Management** *McGraw Hill Professional* Implement Oracle's Internet-based Manufacturing and Supply Chain Management products using this Oracle authorized resource. This comprehensive guide explains how to implement the planning, engineering, pricing, order fulfillment, and inventory management components of Oracle Manufacturing and Supply Chain--and develop and deliver goods and services faster, cheaper, and more efficiently than your competitors. **A Practical Guide to Implement Oracle E-Business Suite** *Archway Publishing* Planning, executing and controlling the implementation process for Oracle E-Business Suite is no easy task, but done right can do wonders for your business. Anant Porwal, a certified master in Oracle Financials with twenty years of experience helping businesses implement the suite of applications, provides a comprehensive blueprint to get the most value out of the product with this implementation guide. The first section highlights high-level features of core Oracle E-Business Suite applications, including various technology pieces. It also explains how the applications allow for flexibility in accounting and in processing transactions. The second section explores how to implement the suite of applications from identifying the goals you want to achieve, selecting and building an implementation team, designing an implementation process, documenting and tracking progress, and taking the necessary steps to ensure implementation is a success. **A Practical Guide to Implement Oracle E-Business Suite** is must read for all members of companies planning Oracle implementation including stakeholders, project managers, team members and consultants alike, it provides insight into the intricacies and efforts for implementing very complex package, Oracle E-Business Suite. **Oracle E-Business Suite R12 Supply Chain Management** *Packt Pub Limited* This is a practical tutorial written in a clear and easy-to-understand style taking the reader through relevant, real-world examples that can be put into practice immediately. It contains detailed instructions and plenty of screenshots to make it easier for readers to understand Oracle E-Business Suite and work on it effectively. This book is aimed at all those who are working on Oracle E-Business Suite, such as administrators and consultants. End users who want to explore Oracle supply chain management will also find the book

extremely useful. No prior knowledge of Oracle EBS SCM is required to get going with this book. Oracle E-Business Suite 12 Financials Cookbook *Packt Publishing Ltd* Take the hard work out of your daily interactions with Oracle E-Business Suite 12 Financials with this book and eBook. Oracle Fusion Applications Development and Extensibility Handbook *McGraw Hill Professional* Master Oracle Fusion Applications Design and Personalization Deliver highly adaptable business applications that bolster productivity and drive informed decision-making. Oracle Fusion Applications Development and Extensibility Handbook contains best practices, real-world case studies, and technical deep dives. Discover how to manage design- and run-time customizations, extend existing UIs and build new ones, secure your applications, and integrate with other systems. This Oracle Press guide offers complete coverage of the latest cloud and SOA-based features. Explore Oracle Fusion Applications components and architecture Plan, develop, debug, and deploy customizations Extend out-of-the-box functionality with Oracle JDeveloper Modify web applications using Oracle Composer Incorporate Oracle SOA Suite 11g composites Validate code through sandboxes and test environments Secure data using authorization, authentication, and encryption Design and distribute personalized BI reports Automate jobs with Oracle Enterprise Scheduler Change appearance and branding of your applications with the Oracle ADF Skin Editor Extend and customize CRM with Application Composer Oracle Enterprise Manager Cloud Control 12c Managing Data Center Chaos *Packt Publishing Ltd* This book is a practical step-by-step tutorial with screenshots for carrying out tasks showing you how to manage and administer your data center with Oracle Enterprise Manager. It is packed with best practices and tips that will help you benefit from the author's extensive experience of working with Oracle Enterprise Manager since at least a decade, and combined with his 25+ years IT industry experience. If you are a Data Center, IT or Database Team manager who wants to take advantage of the automation and compliance benefits of Enterprise Manager 12c Cloud Control, then Oracle Enterprise Mana. Mastering Oracle PL/SQL Practical Solutions *Apress* If you have mastered the fundamentals of the PL/SQL language and are now looking for an in-depth, practical guide to solving real problems with PL/SQL stored procedures, then this is the book for you. Oracle SQL*Loader The Definitive Guide "O'Reilly Media, Inc." A complete guide to SQL*Loader, a utility used to move data from external files into an Oracle database, offers step-by-step instruction in the various applications of SQL*Loader, providing a task-oriented approach that covers the latest Oracle 8 and Oracle 8i features. Original. (Beginner/Intermediate) Oracle E-Business Suite Financials Handbook *McGraw Hill Professional* Officially endorsed by Oracle Corporation, this detailed resource from Oracle Press explains how to maximize the centralized planning, accounting, treasury, purchasing, and management features of Oracle Financials--and revolutionize your company's finance infrastructure. Oracle Data Guard 11gR2 Administration Beginner's Guide *Packt Publishing Ltd* Using real-world examples and hands-on tasks, Oracle Data Guard 11gR2 Administration Beginner's Guide will give you a solid foundation in Oracle Data Guard. It has been designed to teach you everything you need to know to successfully create and operate Data Guard environments with maximum flexibility, compatibility, and effectiveness.If you are an Oracle database administrator who wants to configure and administer Data Guard configurations, then "Oracle Data Guard 11gR2 Administration Beginner's Guide" is for you. With a basic understanding of Oracle database administration, you'll be able to easily follow the book. The Indigo Book *Lulu.com* This public domain book is an open and compatible implementation of the Uniform System of Citation. Oracle E-Business Suite R12 Integration and OA Framework Development and Extension Cookbook *Packt Publishing Ltd* Oracle E-Business Suite R12 Integration and OA Framework Development and Extension Cookbook. Managing Oracle Fusion Applications *McGraw Hill Professional* Master Oracle Fusion Applications Administer a fully integrated application management framework across your enterprise using the detailed information contained in this Oracle Press guide. Managing Oracle Fusion Applications first explains key principles and then logically groups utilities into practical, ready-to-use toolboxes. Learn how to build lifecycle models, deliver dynamic business intelligence, optimize performance, mitigate risk, and integrate the latest Web 2.0 and social networking features. Compliance, security, and testing techniques are also covered in this comprehensive resource. Understand the components and architecture of Oracle Fusion Applications Plan, develop, and implement an effective application management plan Resolve reliability issues with Oracle Enterprise Manager Configure and deploy applications from the Oracle WebLogic Server Administration Console Adjust run-time parameters using Java Management Extensions and MBeans Generate and distribute reports using Oracle Business Intelligence 11g Establish solid user authentication, access control, and data protection policies Work with Oracle Fusion Governance, Risk, and Compliance Intelligence Oracle E-Business, 3rd Edition *ISACA* Oracle E-Business Suite Financials Handbook 3/E *McGraw Hill Professional* Implement the Full Spectrum of Oracle E-Business Suite Financial Applications Maintain an integrated, customer-focused financial computing framework that meets global business requirements while lowering total cost of ownership. Oracle E-Business Suite Financials Handbook, Third Edition offers fully updated coverage of the latest applications and modules. Find out how to enforce robust accounting rules, establish workflow, manage invoices and inventory, create budgets and forecasts, and secure your corporate assets. This Oracle Press guide thoroughly explains how to deploy custom Web applications, automate tax reporting, and incorporate Oracle Fusion Applications. Centralize financial data with Oracle General Ledger and Oracle Subledger Accounting Track invoices and payments through Oracle Receivables and Oracle Payables Forecast cash requirements and manage portfolios with Oracle Treasury Increase liquidity and profitability using Oracle Cash Management Establish asset depreciation schedules and handle leases and warranty information with Oracle Assets Use Oracle Purchasing and Oracle Inventory to optimize supply chain efficiency Handle procurement and billing information using Oracle Projects and Oracle Order Management Employ the all-new Oracle E-Business Tax and Oracle Landed Cost Management Leverage Oracle Fusion Applications in a co-existence strategy with Oracle E-Business Suite Financials Implement an end-to-end disaster recovery strategy Oracle Procure-to-Pay Guide *Mcgraw-hill* Master Oracle E-Business Suite's Oracle Procure-to-Pay Drive better decision making and maximize

asset usage with Oracle E-Business Suite's comprehensive end-to-end procurement solution. This Oracle Press guide details, step-by-step, how to streamline and optimize your enterprise acquisition cycle using Oracle Procure-to-Pay. Set up and configure each module, generate contracts and purchase orders (POs), perform automatic invoicing, process payments, and enforce fiscal policies. You will also learn how to use powerful new purchasing and payables features. Manage POs and strengthen policy compliance using Oracle Purchasing Track documents from the buyers work center and demand workbench Centralize requisition creation and approvals Create and use sourcing rules for supplier purchases Use Oracle Payables to process invoices and handle settlements Consolidate and disburse funds using Oracle Payments Understand key setups for Oracle Purchasing, Oracle Payables, and Oracle Payments IBM Tivoli Directory Server for z/OS *IBM Redbooks* This IBM® Redbooks® publication examines the IBM Tivoli® Directory Server for z/OS®. IBM Tivoli Directory Server is a powerful Lightweight Directory Access Protocol (LDAP) infrastructure that provides a foundation for deploying comprehensive identity management applications and advanced software architectures. This publication provides an introduction to the IBM Tivoli Directory Server for z/OS that provides a brief summary of its features and an examination of the possible deployment topologies. It discusses planning a deployment of IBM Tivoli Directory Server for z/OS, which includes prerequisites, planning considerations, and data stores, and provides a brief overview of the configuration process. Additional chapters provide a detailed discussion of the IBM Tivoli Directory Server for z/OS architecture that examines the supported back ends, discusses in what scenarios they are best used, and provides usage examples for each back end. The discussion of schemas breaks down the schema and provides guidance on extending it. A broad discussion of authentication, authorization, and security examines the various access protections, bind mechanisms, and transport security available with IBM Tivoli Directory Server for z/OS. This chapter also provides an examination of the new Password Policy feature. Basic and advanced replication topologies are also covered. A discussion on plug-ins provides details on the various types of plug-ins, the plug-in architecture, and creating a plug-in, and provides an example plug-in. Integration of IBM Tivoli Directory Server for z/OS into the IBM Workload Manager environment is also covered. This publication also provides detailed information about the configuration of IBM Tivoli Directory Server for z/OS. It discusses deploying IBM Tivoli Directory Server for z/OS on a single system, with examples of configuring the available back ends. Configuration examples are also provided for deploying the server in a Sysplex, and for both basic and advanced replication topologies. Finally it provides guidance on monitoring and debugging IBM Tivoli Directory Server for z/OS. *97 Things Every Cloud Engineer Should Know "O'Reilly Media, Inc."* If you create, manage, operate, or configure systems running in the cloud, you're a cloud engineer--even if you work as a system administrator, software developer, data scientist, or site reliability engineer. With this book, professionals from around the world provide valuable insight into today's cloud engineering role. These concise articles explore the entire cloud computing experience, including fundamentals, architecture, and migration. You'll delve into security and compliance, operations and reliability, and software development. And examine networking, organizational culture, and more. You're sure to find 1, 2, or 97 things that inspire you to dig deeper and expand your own career. "Three Keys to Making the Right Multicloud Decisions," Brendan O'Leary "Serverless Bad Practices," Manases Jesus Galindo Bello "Failing a Cloud Migration," Lee Atchison "Treat Your Cloud Environment as If It Were On Premises," Iyana Garry "What Is Toil, and Why Are SREs Obsessed with It?," Zachary Nickens "Lean QA: The QA Evolving in the DevOps World," Theresa Neate "How Economies of Scale Work in the Cloud," Jon Moore "The Cloud Is Not About the Cloud," Ken Corless "Data Gravity: The Importance of Data Management in the Cloud," Geoff Hughes "Even in the Cloud, the Network Is the Foundation," David Murray "Cloud Engineering Is About Culture, Not Containers," Holly Cummins *RT Essentials "O'Reilly Media, Inc."* Provides information on using the ticketing system Request Tracker. *Oracle E-Business Suite Development & Extensibility Handbook McGraw Hill Professional* Extend and Customize Oracle E-Business Suite Transform your Oracle E-Business Suite infrastructure to suit enterprise requirements using the comprehensive development methods in this Oracle Press guide. Oracle E-Business Suite Development & Extensibility Handbook lays out each tool alongside reusable code and step-by-step examples. Learn how to create multiorg objects, integrate Java and PL/SQL, design custom user interfaces, and use Oracle Application Framework and Oracle Workflow. This detailed volume also explains how to work with Oracle XML Gateway, publish dynamic business intelligence reports, and tune your configuration. Manage an efficient development platform with Oracle Application Object Library Develop concurrent programs, customized forms, and personalized graphical user interfaces Securely share data between organizations Distribute business communiqués through Oracle Reports and Oracle Business Intelligence Publisher Develop Java extensions with Oracle JDeveloper and Oracle Application Framework Capture and graphically map business processes using Oracle Workflow Exchange data between applications via Oracle XML Gateway Change the appearance of applications using Custom Look and Feel Integrate Oracle E-Business Suite with service-oriented architecture using Oracle Applications Adapter On Demand Role-based Access Control *Artech House* The authors explain role based access control (RBAC), its administrative and cost advantages, implementation issues and migration from conventional access control methods to RBAC. *The ABCs of Workflow for E-Business Suite Release 11i and Release 12 Lulu.com* Workflow is Oracle's E-Business Suite tool for modeling business processes. Workflow combines procedures performed by the computer with a system of notifications that allow humans to better direct the computer how to proceed. This book provides a very thorough explanation of the various components of Workflow. You'll learn step by step how to develop and test custom Workflows, and how to administer Workflow using OAM, the Workflow Management screens, and Oracle Diagnostics. This book also explains how the underlying tables store the data generated by Workflow, and how to perform the setups required for a few of the most commonly used Oracle Workflows. The book also includes SQL scripts and sample procedures that we use at Solution Beacon to assess and solve Workflow problems, as well as DBA topics like cloning considerations and

partitioning Workflow objects. Oracle Applications DBA Field Guide *Apress* Expert guidance on administering the highly complex Oracle E-Business Suite Time-proven best practices Tried and tested scripts, notes, and references Covers all vital admin tasks, including configuration, monitoring, performance tuning, troubleshooting, and patching Oracle E-Business Suite Manufacturing & Supply Chain Management *McGraw-Hill Prof Med/Tech* This is the only book available that describes all the manufacturing-related activities that can be achieved using Oracle manufacturing and supply chain products. Includes logical models to show important entities and relationships. Oracle E-Business Suite 12.2.4 Installation and Upgrade on IBM Power S824 *IBM Redbooks* This IBM® Redpaper™ publication provides the details for setting up an environment on AIX 7.1 on an IBM Power Systems S824 so you can install and upgrade Oracle E-Business Suite Release 12.2. It provides a step-by-step installation of Oracle E-Business Suite Release 12.2 for AIX 7.1. This document also provides a consolidated list of database and application tier patches to upgrade Oracle E-Business Suite from release 12.2.0 to 12.2.4, and explains how to apply patches. This document is written for those who are newly installing Oracle E-Business Suite Release 12.2 version 12.2.0 and upgrading to 12.2.4 on an IBM Power Systems™ server with AIX® 7.1. It provides a sample two-tier installation of Oracle E-Business Suite Release 12.2 version 12.2.0 on two AIX logical partitions and steps for upgrading to version 12.2.4. The sample installation of Oracle EBusiness Suite Release 12.2 version 12.2.0 and upgrade to 12.2.4 also proves their interoperability with IBM Power Systems servers with POWER8™ processor technology. This document assumes that the reader has an in-depth knowledge of IBM AIX, Oracle Database 11g, and Oracle E-Business Suite. IBM zEnterprise 114 Technical Guide *IBM Redbooks* The popularity of the Internet and the affordability of IT hardware and software have resulted in an explosion of applications, architectures, and platforms. Workloads have changed. Many applications, including mission-critical ones, are deployed on a variety of platforms, and the System z® design has adapted to this change. It takes into account a wide range of factors, including compatibility and investment protection, to match the IT requirements of an enterprise. This IBM® Redbooks® publication discusses the IBM zEnterprise System, an IBM scalable mainframe server. IBM is taking a revolutionary approach by integrating separate platforms under the well-proven System z hardware management capabilities, while extending System z qualities of service to those platforms. The zEnterprise System consists of the IBM zEnterprise 114 central processor complex, the IBM zEnterprise Unified Resource Manager, and the IBM zEnterprise BladeCenter® Extension. The z114 is designed with improved scalability, performance, security, resiliency, availability, and virtualization. The z114 provides up to 18% improvement in uniprocessor speed and up to a 12% increase in total system capacity for z/OS®, z/VM®, and Linux on System z over the z10™ Business Class (BC). The zBX infrastructure works with the z114 to enhance System z virtualization and management through an integrated hardware platform that spans mainframe, POWER7™, and System x technologies. The federated capacity from multiple architectures of the zEnterprise System is managed as a single pool of resources, integrating system and workload management across the environment through the Unified Resource Manager. This book provides an overview of the zEnterprise System and its functions, features, and associated software support. Greater detail is offered in areas relevant to technical planning. This book is intended for systems engineers, consultants, planners, and anyone wanting to understand the zEnterprise System functions and plan for their usage. It is not intended as an introduction to mainframes. Readers are expected to be generally familiar with existing IBM System z technology and terminology. Oracle PL/SQL Programming "O'Reilly Media, Inc." The authors have revised and updated this bestseller to include both the Oracle8i and new Oracle9i Internet-savvy database products. Hyperconverged Infrastructure Data Centers Demystifying HCI *Cisco Press* Improve Manageability, Flexibility, Scalability, and Control with Hyperconverged Infrastructure Hyperconverged infrastructure (HCI) combines storage, compute, and networking in one unified system, managed locally or from the cloud. With HCI, you can leverage the cloud's simplicity, flexibility, and scalability without losing control or compromising your ability to scale. In Hyperconverged Infrastructure Data Centers, best-selling author Sam Halabi demystifies HCI technology, outlines its use cases, and compares solutions from a vendor-neutral perspective. He guides you through evaluation, planning, implementation, and management, helping you decide where HCI makes sense, and how to migrate legacy data centers without disrupting production systems. The author brings together all the HCI knowledge technical professionals and IT managers need, whether their background is in storage, compute, virtualization, switching/routing, automation, or public cloud platforms. He explores leading solutions including the Cisco HyperFlex platform, VMware vSAN, Nutanix Enterprise Cloud, Cisco Application-Centric Infrastructure (ACI), VMware's NSX, the open source OpenStack and Open vSwitch (OVS) / Open Virtual Network (OVN), and Cisco CloudCenter for multicloud management. As you explore discussions of automation, policy management, and other key HCI capabilities, you'll discover powerful new opportunities to improve control, security, agility, and performance. Understand and overcome key limits of traditional data center designs Discover improvements made possible by advances in compute, bus interconnect, virtualization, and software-defined storage Simplify rollouts, management, and integration with converged infrastructure (CI) based on the Cisco Unified Computing System (UCS) Explore HCI functionality, advanced capabilities, and benefits Evaluate key HCI applications, including DevOps, virtual desktops, ROBO, edge computing, Tier 1 enterprise applications, backup, and disaster recovery Simplify application deployment and policy setting by implementing a new model for provisioning, deployment, and management Plan, integrate, deploy, provision, manage, and optimize the Cisco HyperFlex hyperconverged infrastructure platform Assess alternatives such as VMware vSAN, Nutanix, open source OpenStack, and OVS/OVN, and compare architectural differences with HyperFlex Compare Cisco ACI (Application-Centric Infrastructure) and VMware NSX approaches to network automation, policies, and security This book is part of the Networking Technology Series from Cisco Press, which offers networking professionals valuable information for constructing efficient networks, understanding new technologies, and building successful careers. Oracle Forms 4.5 Customer Data Integration

Reaching a Single Version of the Truth *John Wiley & Sons* "Customers are the heart of any business. But we can't succeed if we develop only one talk addressed to the 'average customer.' Instead we must know each customer and build our individual engagements with that knowledge. If Customer Relationship Management (CRM) is going to work, it calls for skills in Customer Data Integration (CDI). This is the best book that I have seen on the subject. Jill Dyché is to be complimented for her thoroughness in interviewing executives and presenting CDI." -Philip Kotler, S. C. Johnson Distinguished Professor of International Marketing Kellogg School of Management, Northwestern University "In this world of killer competition, hanging on to existing customers is critical to survival. Jill Dyché's new book makes that job a lot easier than it has been." -Jack Trout, author, *Differentiate or Die* "Jill and Evan have not only written the definitive work on Customer Data Integration, they've made the business case for it. This book offers sound advice to business people in search of innovative ways to bring data together about customers-their most important asset-while at the same time giving IT some practical tips for implementing CDI and MDM the right way." -Wayne Eckerson, The Data Warehousing Institute author of *Performance Dashboards: Measuring, Monitoring, and Managing Your Business* Whatever business you're in, you're ultimately in the customer business. No matter what your product, customers pay the bills. But the strategic importance of customer relationships hasn't brought companies much closer to a single, authoritative view of their customers. Written from both business and technical perspectives, *Customer Data Integration* shows companies how to deliver an accurate, holistic, and long-term understanding of their customers through CDI. **Subversion 1.6 Official Guide Version Control with Subversion** *Fultus Corporation* This is the official guide and reference manual for Subversion 1.6 - the popular open source revision control technology. **Siebel Customer Order Management** *MOHAMMED AZIZUDDIN AAMER* **Performance Analysis and Tuning on Modern CPUs Squeeze the Last Bit of Performance from Your Application.** *Independently Published* Performance tuning is becoming more important than it has been for the last 40 years. Read this book to understand your application's performance that runs on a modern CPU and learn how you can improve it. The 170+ page guide combines the knowledge of many optimization experts from different industries. **X86-64 Assembly Language Programming with Ubuntu** *Independently Published* The purpose of this text is to provide a reference for University level assembly language and systems programming courses. Specifically, this text addresses the x86-64 instruction set for the popular x86-64 class of processors using the Ubuntu 64-bit Operating System (OS). While the provided code and various examples should work under any Linux-based 64-bit OS, they have only been tested under Ubuntu 14.04 LTS (64-bit). The x86-64 is a Complex Instruction Set Computing (CISC) CPU design. This refers to the internal processor design philosophy. CISC processors typically include a wide variety of instructions (sometimes overlapping), varying instructions sizes, and a wide range of addressing modes. The term was retroactively coined in contrast to Reduced Instruction Set Computer (RISC3). **Power Pivot and Power Bi: The Excel User's Guide to Dax, Power Query, Power Bi & Power Pivot in Excel 2010-2016** *Holy Macro! Books* Microsoft PowerPivot is a free add-on to Excel from Microsoft that allows users to produce new kinds of reports and analyses that were simply impossible before, and this book is the first to tackle DAX formulas, the core capability of PowerPivot, from the perspective of the Excel audience. Written by the world's foremost PowerPivot blogger and practitioner, the book's concepts and approach are introduced in a step-by-step manner tailored to the learning style of Excel users everywhere. The techniques presented allow users to produce, in hours or even minutes, results that formerly would have taken entire teams weeks or months to produce. The "pattern-like" techniques and best practices contained in this book have been developed and refined over two years of onsite training with Excel users around the world, and the key lessons from those seminars costing thousands of dollars per day are now available within the pages of this easy-to-follow guide. This updated edition covers new features introduced with Office 2015. **Integrated Supply Chain Management** *World Customs Organization* This sixth volume deals with a highly topical subject, as it presents the response offered by the broad international Customs community to other interested parties, including trade-related and intergovernmental organizations, to the challenge posed by international terrorism and organized cross-border crime, with regard to security and facilitation of the international supply chain. **IBM TS4500 R7 Tape Library Guide Service Systems Implementation** *Springer Science & Business Media* **Service Systems Implementation** provides the latest applications and practices aimed at improving the key performance indicators of service systems, especially those related to service quality, service productivity, regulatory compliance, and sustainable service innovation. The book presents action-oriented, application-oriented, design science-oriented (artifacts building: constructs, models, methods and instantiations) and case study-oriented research with actionable results by illustrating techniques that can be employed in large scale, real world examples. The case studies will help visualize service systems along the four key dimensions of people, information, technology and value propositions which can help enable better integration between them towards higher value propositions. The chapters, written by leading experts in the field, examine a wide range of substantive issues and implementations related to service science in various industries. These contributions also showcase the application of an array of research methods, including surveys, experiments, design science, case studies and frameworks, providing the reader with insights and guidelines to assist in building their own service systems, and thus, moving toward a more favorable service customer and provider experience. *Service Systems Implementation*, along with its companion text, *The Science of Service Systems*, is designed to present multidisciplinary and multisectoral perspectives on the nature of service systems, on research and practice in service, and on the future directions to advance service science. These two volumes compose a collection of articles from those involved in the emerging area known as service science.